

The Holistic Cultural & Education Wellness Center (HCEWC)
**COMMUNITY FACILITATOR/WELLNESS EDUCATOR I
(CULTURAL BROKER I)**

Job Description

FTE/Classification: .50 FTE/Regular (2 Positions)
Reports to: Program Director/Supervisor
Location: Holistic Cultural and Education Wellness Center at The Fresno Center

DEFINITION:

Cultural Broker plans and directs activities related to Holistic Center culturally competent center (Holistic Center) as it relates to alternative healing education, referral, linkage, and related services as required. Cultural Brokers shall represent the rich diversity of the Fresno County community.

DISTINGUISHING CHARACTERISTICS:

The objective of The Holistic Center is the behavioral, physical, spiritual, and social well-being of County of Fresno residents. To accomplish this, the Holistic Center provides a comprehensive multidisciplinary system of wellness services. Support services include planning individual needs assessment, developing educational curriculum, media development, referral and linkage to appropriate community resources, health promotion, program development and implementation. Cultural Brokers must have strong: oral and written communication skills; strong organizational and time management skills and be able to establish and maintain effective working relationships with consumers, community members, community organizations, various County departments/staff, and other related stakeholders.

In addition incumbents must remain knowledgeable of complementary healing/holistic methods and practices, new trends and issues in the health care field; and the integrated wellness philosophy of behavioral, physical, and spiritual health through readings, research, professional organizations, academic training, and participation in public health education. A high degree of initiative, maturity, integrity, good judgment, and the ability to work independently is required. Cultural Brokers shall receive training, and direction in the performance of assignments. In addition, Cultural Brokers shall receive training in identifying signs of mental illness that may affect members in their communities. The knowledge of mental illness and the services provided by the Department of Behavioral Health and other local providers will aid the Cultural Brokers in supporting consumers who belong to their communities

TYPICAL TASKS:

1. Education to individuals/consumers and traditional mental health providers on alternative healing practices existing in the community
2. Referral and linkage to alternative healers based on wellness and recovery philosophy based on behavioral, physical, and spiritual health.
3. Establishes collaborative relationships and works with consumers, community groups, agencies and individuals on holistic wellness approaches and programs.
4. Advises Holistic Center Advisory Council on the most effective methods of developing and providing health promotion education, presentations and services.

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5. Provides supportive services to adults and children supportive services through direct consumer contact and education and referral to appropriate community alternative healing locations as well as to other appropriate community and government agencies.
6. Demonstrates knowledge and expertise in holistic approaches to wellness and recovery based on community standards established/training received
7. Develops and maintains communications with Holistic staff, interagency partners, community partners in order to provide support and assistance for health education and wellness promotion
8. Plans and assists with the development of in-service training programs for Fresno County staff and community organizations.
9. Prepares public information material regarding Holistic Center services, general wellness and recovery promotion information and educational materials.
10. Develops individual and community education, outreach, curriculum development and media development services to the community.
11. Provides presentations, training programs, reference materials, and conducts informational programs for the public and County/community agencies.
12. Prepares and maintains notes, reports, correspondence, special studies, and research on alternative healing practices and preventative health strategies.
13. Conducts surveys to assess feedback regarding consumer recovery and wellness, cultural competency, and consumer family partnership and participation.
14. Evaluates effectiveness of education, referral and linkage services and implements modifications as needed.

MINIMUM QUALIFICATIONS:

Education: Graduation from an accredited college or university with a Bachelor's Degree in Health Education, Health Science, or a closely related field that is acceptable within the United States' accredited college or university system is preferred.

Substitution: Minimum of Four (4) years of experience involving community education, social services, wellness and recovery education.

License: Possession of a valid California Class "C" Driver's License may be required.

Others: Knowledge of traditionally underserved communities particularly Native American, Punjabi, non-heterosexual, and veteran populations, as well as other underserved groups that may include but are not limited to individuals experiencing job loss, new moms, and other individuals facing depression, anxiety, suicidal thoughts, and other behavioral health issues; Bi-lingual/Bi-cultural are preferred.

CLOSING DATE: TBD - *Position is contingent upon continued funding.*

To apply, please submit a cover letter, resume and three references **via email** to Amee Moua at amee.moua@fresnocenter.org, with HCEWC Program Director in the subject line, or you can pick up an application at The Fresno Center, 4879 E. Kings Canyon Road, Fresno, CA 93727.

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The Fresno Center values diversity and is an affirmative action employer. All interested individuals, including women, people of color, people over forty, and persons with disabilities are encouraged to apply.